Organization Name: | Alachua County Public Schools-InSight
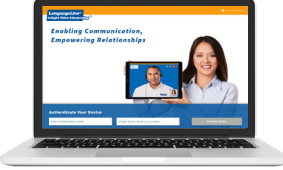
Activating the LanguageLine App on Your Device

Easily access audio and video interpreting empowering you to provide outstanding service when communicating with the Limited English Proficient and Deaf or Hard-of-Hearing. The LanguageLine app is available for iPads, Smartphones, tablets, and laptops to quickly connect to professional interpreters anytime, anywhere 24/7/365. Follow these instructions to complete a one-time activation of your device.

Laptop/PC with Google Chrome Browser	iPhone or iPad	Android Device
1. Using **Chrome**, enter this url: https://InSight.LanguageLine.com 2. Insert your **Authentication Code** 3. Type a **Device Name** 4. Click on **"Activate Device"** 5. Click on **"ALLOW"** for access to your camera and microphone.	1. On your **iPhone** or **iPad** tap the App Store icon and search for "LanguageLine InSight". Tap "Get" and "Install". 2. After **download** is complete, tap the "Interpreters" icon and follow the screen prompts to complete the one-time authentication of your device. 3. After you tap **"Activate Device"**, tap **"OK"** two times to allow the application to access your microphone and camera.	1. On your **Android** device tap the Google Play store icon and search for "LanguageLine". Tap the "Interpreters" icon. Then tap "Install". 2. After **download** is complete, tap "Open". 3. Tap **"OK"**, then tap **"Allow"** twice to allow the application to access your microphone and camera. 4. Follow the screen prompts to complete the one-time authentication of your device.

YOUR AUTHENTICATION CODE AND DEVICE NAME

Authentication Code (not case sensitive):

TPYFGK7HV3

Device Name (15 digit maximum):

TIPS FOR A SUCCESSFUL INTERPRETATION SESSION

1. Introduce yourself and brief the interpreter.
2. Speak slowly in short sentences.
3. Allow the interpreter time to interpret.
4. Check for understanding.

QUESTIONS OR NEED ASSISTANCE?

Contact your LanguageLine Account Executive or CustomerCare@LanguageLine.com / 1-800-752-6096
For 24/7 Technical Support call 1-844-373-1951